

## Serac Solution Brief

SAP Business One



**AutoDoc SAP/HSE is an extensive document sending and archiving solution for SAP Business One and Magento. AutoDoc SAP/HSE enables you to manage, send and archive your marketing documents, reports and newsletters, with a single click. It is used widely for digital invoicing, automatic mailing of order confirmation and sending text messages to the customer. Thanks to the low investment needed, the extensive possibilities and the huge efficiency benefits, AutoDoc HSE/SAP generally pays for itself within three months!**

## AUTODOC SAP/HSE

### Document Delivery Solution

Documents and reports are sent and archived in many companies, for both internal and external purposes. AutoDoc SAP/HSE is an extensive document sending and archiving solution for SAP Business One and Magento. AutoDoc SAP/HSE allows you to streamline the entire process of sending and archiving documents, reports and newsletters. AutoDoc SAP/HSE supports the automatic sending of print commands, PDFs, email, faxes, text messages, and even a combination of the various sending methods is possible. Naturally, batch sending of documents is also possible.

AutoDoc SAP/HSE is fully integrated into SAP Business One and the Magento webshop database. This full integration then makes it possible to personalise the documents, and to control the document flow fully for each customer, making AutoDoc SAP/HSE an extremely important extension of the communication with your customers, employees and suppliers.

All the documents sent via AutoDoc SAP/HSE can be archived 100% digitally. You can determine the path for storage of the document using every possible variable, such as customer, document type or employee.

The inbuilt possibilities for data encryption and password protection ensure compliance with security guidelines, and ensure that your company information is protected.

AutoDoc SAP/HSE includes activity reports and error reports which help you gain insight into the process, and ensure that your business partners always receive the documents on time.

## AutoDoc SAP/HSE applications

Applications for AutoDoc SAP/HSE include:

- **Order confirmations**

Send your order confirmations by email or fax to your customers at any moment, in batches as appropriate. The customer is given the opportunity to check the order, and if appropriate can see the expected delivery time.

- **Status of shipments**

Send a personalised text message and email to the customer with the packing slip attached to it, as soon as you start delivery of the customer order. This extra service keeps the customer better informed of the order status and reduces the number of inquiries about the delivery time of open orders.

- **Digital invoicing and reminders**

Since February 2009 it has been legally permissible to send your invoices electronically. AutoDoc SAP/HSE enables you to send invoices and reminders as PDF attachments to personalised emails, in batches if appropriate. This provides direct savings in time, postage and other costs. Supplementary products are also available for full electronic invoicing.

- **Service and projects**

Send a text message as soon as a service request has been completed, so the customer can come and collect the product. Periodically send a time report for a project. This extra service improves communication with the customer and provides a very professional impression of your organisation.

- **Reports**

Along with marketing and other documents, it is possible to send internal reports. Automatically send a turnover report for the previous month by email to the management on the first Monday of each month.

- **Newsletters and catalogues**

Enter the newsletters and catalogues required for each business partner in SAP Business One. Newsletters are then sent, fully automatically, in PDF and/or HTML format to all the customers.

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## Summary

### The benefits:

- Savings on paper, postage and work hours thanks to digital sending and archiving of documents
- Prevents errors by automating the sending process for documents
- Reduces the number of actions needed by controlling multiple sending methods simultaneously
- Increases the service level for the customers through more frequent and better communication
- Improved security thanks to the use of data encryption
- Short turnaround time for sending documents
- Unambiguous communication with business partners
- Fully adjustable to your specific business processes
- Support for multiple languages and multiple character sets
- ROI within 3 months, on average
- Full integration with Retail XML and Magento XML

